



An iServices and Macquarie
Bank collaboration

Macquarie Bank DEFT
payment system & IMIS



Agenda

- ▶ Macquarie Relationship Banking – a different business banking experience
- ▶ IServices
- ▶ What is the DEFT Payment System?
- ▶ How can it help with receipting and reconciliation?
- ▶ Integration with iMIS and installation
- ▶ Reconciliation process
- ▶ A walkthrough of the DEFT process
- ▶ DEFT iMIS development plans
- ▶ Business benefits
- ▶ Questions

Macquarie Relationship Banking – a different business banking experience

- ▶ Commenced in 1985
- ▶ Industry focus
- ▶ Technology driven
- ▶ Alignment to industry suppliers
- ▶ Solutions consultant/
ISV relationship team
- ▶ Client relationship TEAM





IServices

- ▶ IServices are specialists in leveraging information technology to provide seamless integrated solutions and end-to-end processes specifically for Not-For-Profit organizations
- ▶ Privately owned, and proudly Australian.
- ▶ IServices supports 80+ iMIS customers throughout Australia and New Zealand.
- ▶ Active & long term sponsors of NiUG
- ▶ We're a highly experienced medium sized team of 15, who are passionate about the clients we serve. We'll never re-route your call.
- ▶ We invite you to leverage our expertise and take advantage of our track record of success.

ISERVICES

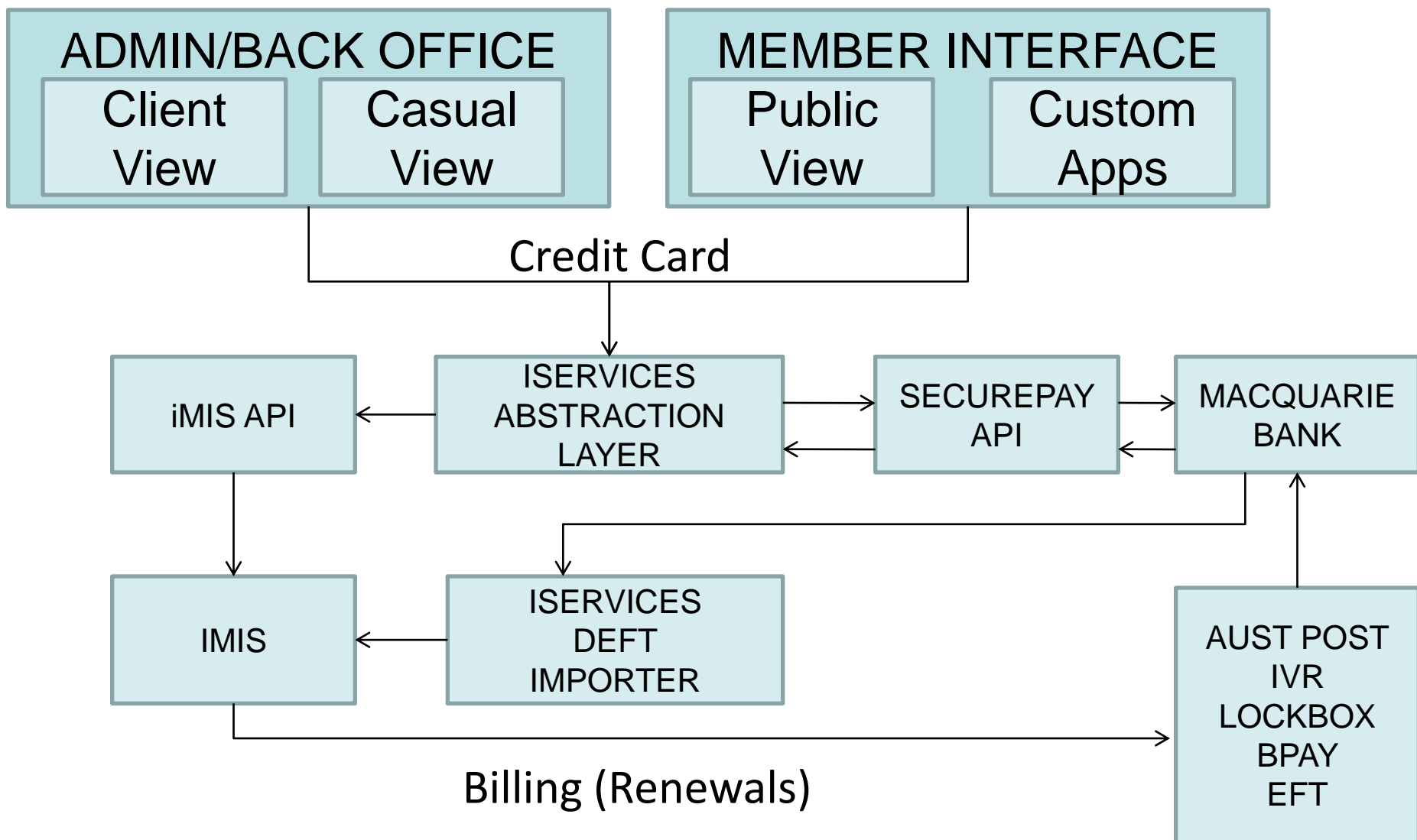
What is the DEFT Payment System?

- ▶ Used by over 70% of strata managers, 20% of residential real estate property managers etc
- ▶ Now available to iMIS users
- ▶ Enables members to pay offline by multiple channels i.e. BPAY, Australia Post, IVR, Locked Box, EFT and CIDD
- ▶ A single facility is established with Macquarie Bank to enable all these transaction types
- ▶ A Crystal Report template is provided with mapping to database elements for the creation of remittance information and reference numbers



What is the DEFT Payment System?

- ▶ A single file is provided daily which includes:
 - ▶ Trancodes to allocate payments to correct GL batch
 - ▶ DEFT Reference Numbers to enable receipting
 - ▶ All bank items to assist with bank reconciliation
- ▶ For online credit card transactions we provide a Securepay API for processing – roadmap includes DEFT API





How can it help with receipting and reconciliation?

- ▶ Transaction metadata includes the DEFT Reference Number
- ▶ Remittance advice provides barcode (Australia Post), OCR line (Lockbox) and BPAY Reference Number. The reference numbers include a check digit for validation purposes
- ▶ The DEFT .txn file is uploaded into the “DEFT Importer” which allocates payment to the member with receipting based on predefined business rules within iMIS



Integration with iMIS and installation

- ▶ Remittance template and instructions provided
- ▶ IServices DEFT Importer provided – ingests the DEFT .txn file with all bank transactions. Exception reports provided for unreconciled items
- ▶ Securepay API integration provided as part of the installation
- ▶ Custom applications can be provided by IServices for functionality such as partial payment / instalments via the Securepay API
- ▶ Consulting can be provided by IServices to assist with implementation

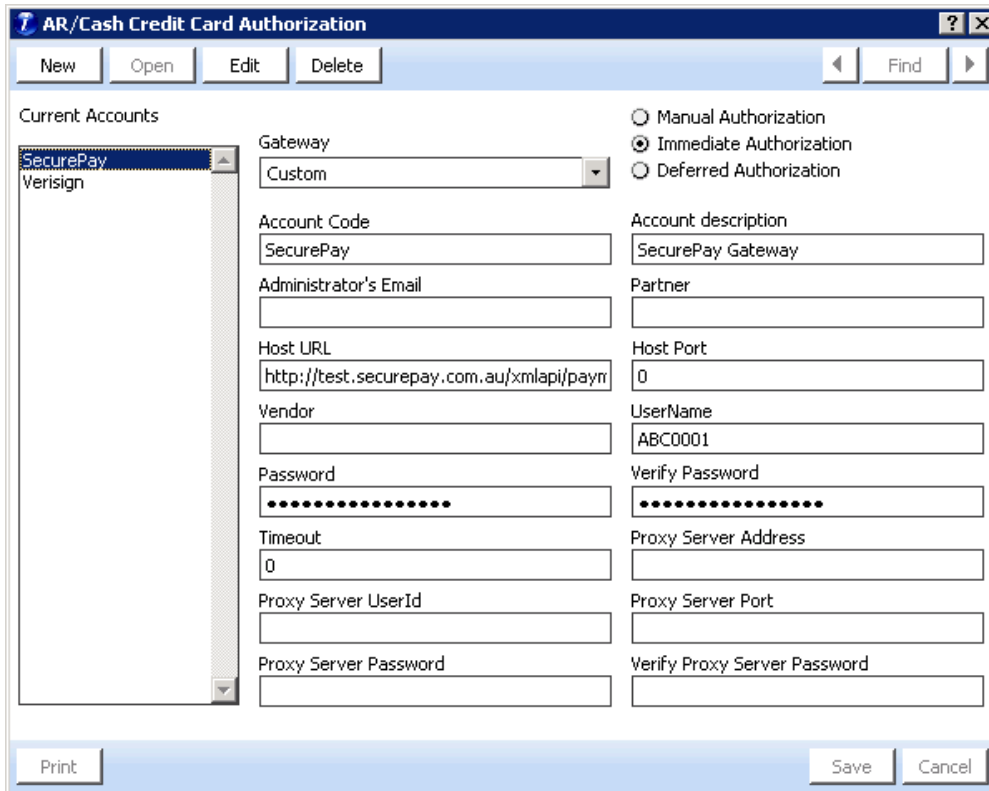


Reconciliation process

- ▶ Reconcile your online and back office payments as normal
- ▶ IServices recommends adding a specific DEFT payment type for easy reconciliation of daily imports.
- ▶ Each import creates a single batch and presents as a single amount on your Macquarie Bank Statement
- ▶ Contact IServices for assistance with your financial reconciliation and integration to your GL systems.
- ▶ Come back at 2 o'clock to see the new approach to iMIS financials reconciliation by IServices

Walkthrough

Configure the Securepay gateway



The screenshot shows a software window titled "AR/Cash Credit Card Authorization" with a menu bar (New, Open, Edit, Delete) and a Find button. The "Current Accounts" list on the left includes "SecurePay" and "Verisign". The configuration fields are as follows:

Field Name	Value
Gateway	Custom
Account Code	SecurePay
Account description	SecurePay Gateway
Administrator's Email	
Partner	
Host URL	http://test.securepay.com.au/xmlapi/paym
Host Port	0
Vendor	
UserName	ABC0001
Password
Verify Password
Timeout	0
Proxy Server Address	
Proxy Server UserId	
Proxy Server Port	
Proxy Server Password	
Verify Proxy Server Password	

Authorization options: Manual Authorization, Immediate Authorization, Deferred Authorization

Buttons: Print, Save, Cancel

Walkthrough cont.

Configure your cash accounts

Cash accounts

New Open Edit Delete Find

Current Cash Accounts

AMEX	American Express
CASH	Main Checking Account
DEFT	DEFT
INKIND	In-Kind
S_AMEX	Securepay AMEX
S_MC	Securepay Mastercard
S_VISA	SecurePay VISA
VISA	VISA
W_MASTER	MASTER
W_SAMEX	Amex
W_SVISA	Web SecurePay VISA
W_VISA	VISA

Code

Title

Type Cash Credit Card
 Other (In Kind, Stock, etc)
 Debit Card

Account

Entity

CC Auth
 Account SecurePay Gateway

CSC Required Web Entry
 CSC Required Workstation Entry


Print Save Cancel

Walkthrough cont.

Make a payment in the client

Enter and edit transactions

Date Transaction

ID  Type Individual Member

Check/CC CC # CSC Exp Authorize

Payment Amount Name on CC

Gateway Ref#

Invoice	Date	Description	Balance	Amt Paid
R183	09/16/2011	Boston Annual Meeting in the Spring	0.00	290.00
R183	09/16/2011	Boston Annual Meeting in the	0.00	290.00

Transaction	Date	Check#	Amount	Name
400	10/05/2011	S_VISA	290.00	Mathew Smith,

Credit card authorized



Walkthrough cont.

View your account info

Transaction Ledger [?] [X]

Reference 183 Boston Annual Meeting in the Spring
Invoice []

Charges 290.00 Credits 290.00 Balance []

Date	Trans. #	Type	Description	Amount	Card Info.
09/16/2011	272	DIST	BAMS- Main Registration -	150.00	
09/16/2011	272	DIST	BAMS- Golf Tournament -	140.00	
09/16/2011	272	AR	- Batch #18	290.00	
10/05/2011	400	AR	S_VISA - Batch #29	-290.00	Card# *****1111 Auth: 475858 Name on Card: Mathew Smith Gateway Ref# 475858 Exp: *****

OK

Walkthrough cont.

Make a payment in the casual view

- Directory
- Contacts
- Events
- Donations
- Store
- Marketing
- Process Mgr
- Communities

[Store](#) > Browse categories

Order Summary

Here are the details of your order.

Order Date	5/10/2011
Order Total	51.00
Payment Type	SVISA ***** 1111
Name on Card	John Smith

Products

Order number 152

Product	Quantity	Unit Price	Price
Development Team T Shirt	1	50.00	50.00

Shipping Address
 Nath Price
 L4/20 Queen St
 Melbourne, VT 3000
 AUSTRALIA

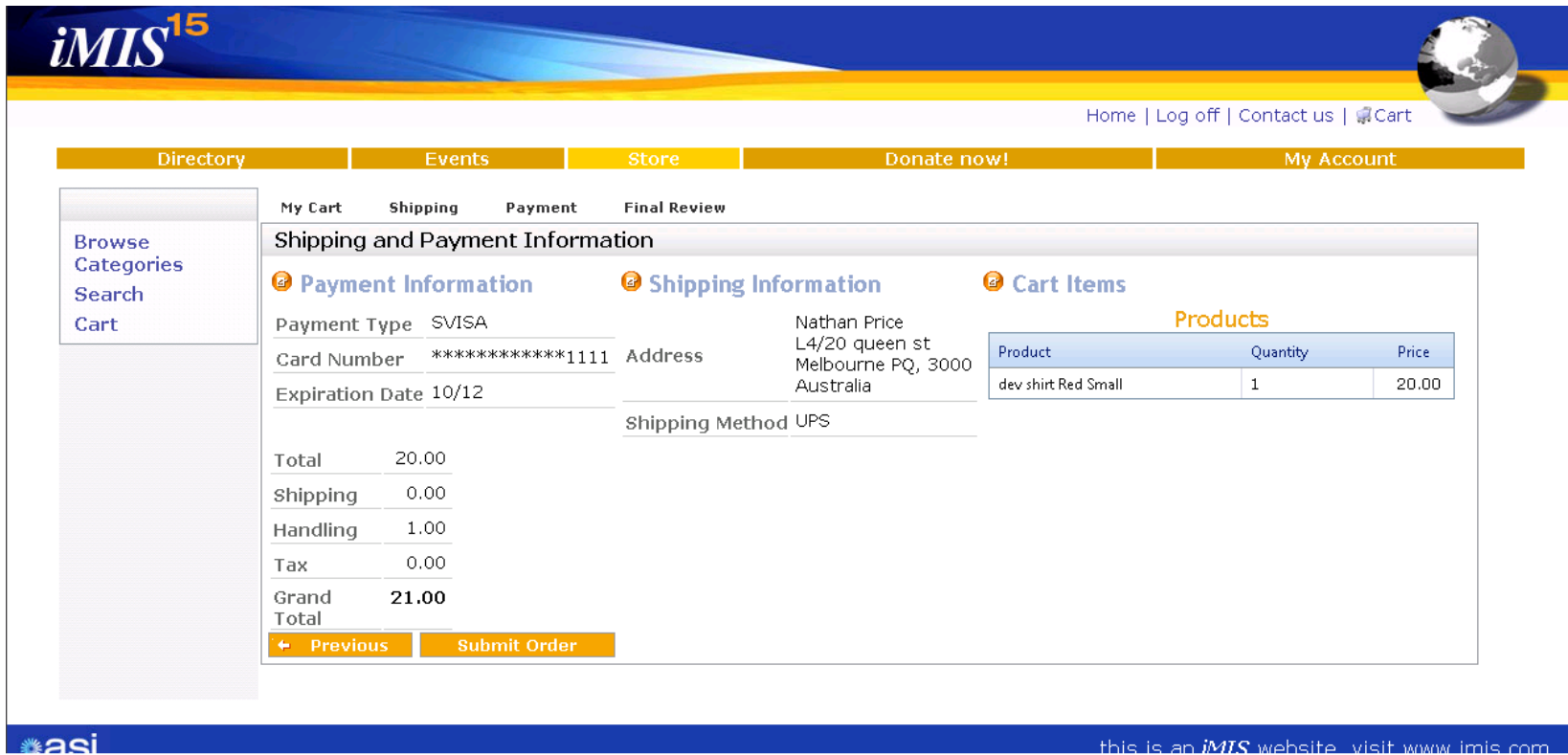
Shipping Method UPS


Shipping	0.00
Handling	1.00
Tax	0.00


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Walkthrough cont.

Make a payment in the public view or WCM



iMIS¹⁵ 

Home | Log off | Contact us |  Cart

Directory Events Store Donate now! My Account

My Cart Shipping Payment Final Review

Shipping and Payment Information

Payment Information

Payment Type: SVISA

Card Number: *****1111

Expiration Date: 10/12

Shipping Information

Address: Nathan Price
L4/20 queen st
Melbourne PQ, 3000
Australia

Shipping Method: UPS

Cart Items

Product	Quantity	Price
dev shirt Red Small	1	20.00

Total: 20.00

Shipping: 0.00

Handling: 1.00

Tax: 0.00


Grand Total: 21.00

[← Previous](#) [Submit Order](#)

asi this is an iMIS website visit www.imis.com


Walkthrough cont.

Use the Secure pay merchant login to view transactions



Test Merchant Log In

manage ▾
contact
logout



ACCOUNTS

- ▶ Summary

TRANSACTIONS

- ▶ Bank Reconciliation
- ▶ Search
- ▶ Download Daily Reports

ACCOUNTS RECEIVABLE

TAKE A PAYMENT

- ▶ Credit Cards
- ▶ Bank Accounts
- ▶ Batch File
- ▶ Manage Payor List
- ▶ Manage Future Payments

REFUND A PAYMENT

- ▶ Credit Cards

PREAUTH A PAYMENT

- ▶ Preauth
- ▶ Complete

ACCOUNTS PAYABLE

SEND A PAYMENT







- ▶ Coming Soon

TRANSACTIONS

Search Results

back refresh results export list to excel

Displaying all 6 transactions. 1

Appr	Transaction Reference	Payor/Payee	Amount	Curr	Log Date/Time	Card/Account	Merchant ID	Resp	Type
✓	210_20111005105647750000		\$290.00	AUD	05/10/2011 10:56:49	 444433...111	ABC00	00	Receipt
✓	23		\$1.00	AUD	05/10/2011 10:59:14	 455701...026	ABC00	00	Receipt
✓	6824710500085111004646	0500085111004646	\$49.00	AUD	05/10/2011 11:03:06	 456004...254	ABC00	00	Receipt
✓	M00223 - SS00000200		\$770.00	AUD	05/10/2011 11:04:20	 444411...333	ABC00	00	Receipt
✓	197_20111005110834169000		(\$51.00)	AUD	05/10/2011 11:08:36	 444433...111	ABC00	00	Preauth
✓	197_20111005110834169000		\$51.00	AUD	05/10/2011 11:08:39	 444433...111	ABC00	00	Complete
TOTAL			\$1161.00	AUD					
PREAUTH TOTAL			(\$51.00)	AUD					

Displaying all 6 transactions. 1

Merchant ID: 'ABC'
 User Name: 'test'
 Current log on 11:53, Wed 05 Oct 2011
 Previous log on 14:34, Tue 04 Oct 2011
[Update My Profile](#)



Walkthrough cont.

Send out membership invoices with the DEFT payment slip

IServices Consulting Pty Ltd

Reference Number 101-0911
 Date 21/09/2011
 Terms Net 14 Days
 Page 1/1
 Purchase Order Number

Attention: Ian McKersie

Membership Renewal

P.O. Box 1111
 Newark NJ 07107-2564

TAX INVOICE / RECEIPT - Please retain the top half of this renewal notice as your tax receipt.

Item Description	Quantity	Unit Price	Prev. Balance	Amount
HARRIS Division Membership Fee- Ian McKersie (1/01/2000 - 31/12/2000)	1	\$1,000.00		\$1,000.00
Subtotal Before GST				\$1,000.00
Total GST Payable 10%				\$100.00
Payment Received				\$0.00
Total Amount Due				\$1,100.00

Please check all entries on your renewal

Payment Options:

Please turn over for further payment methods and instructions.

DEFT Reference Number
 1234 5578 2123 4567 8912
 Pay by credit card at www.deft.com.au or call 1300 30 19 98

B Biller Code: 96503
 Ref: 1234 5578 2123 4567 8912

UPOST **Delipay**
 *49612543378212345578912

Reference No: 101-0911

IServices Consulting Pty Ltd

Attention: Ian McKersie

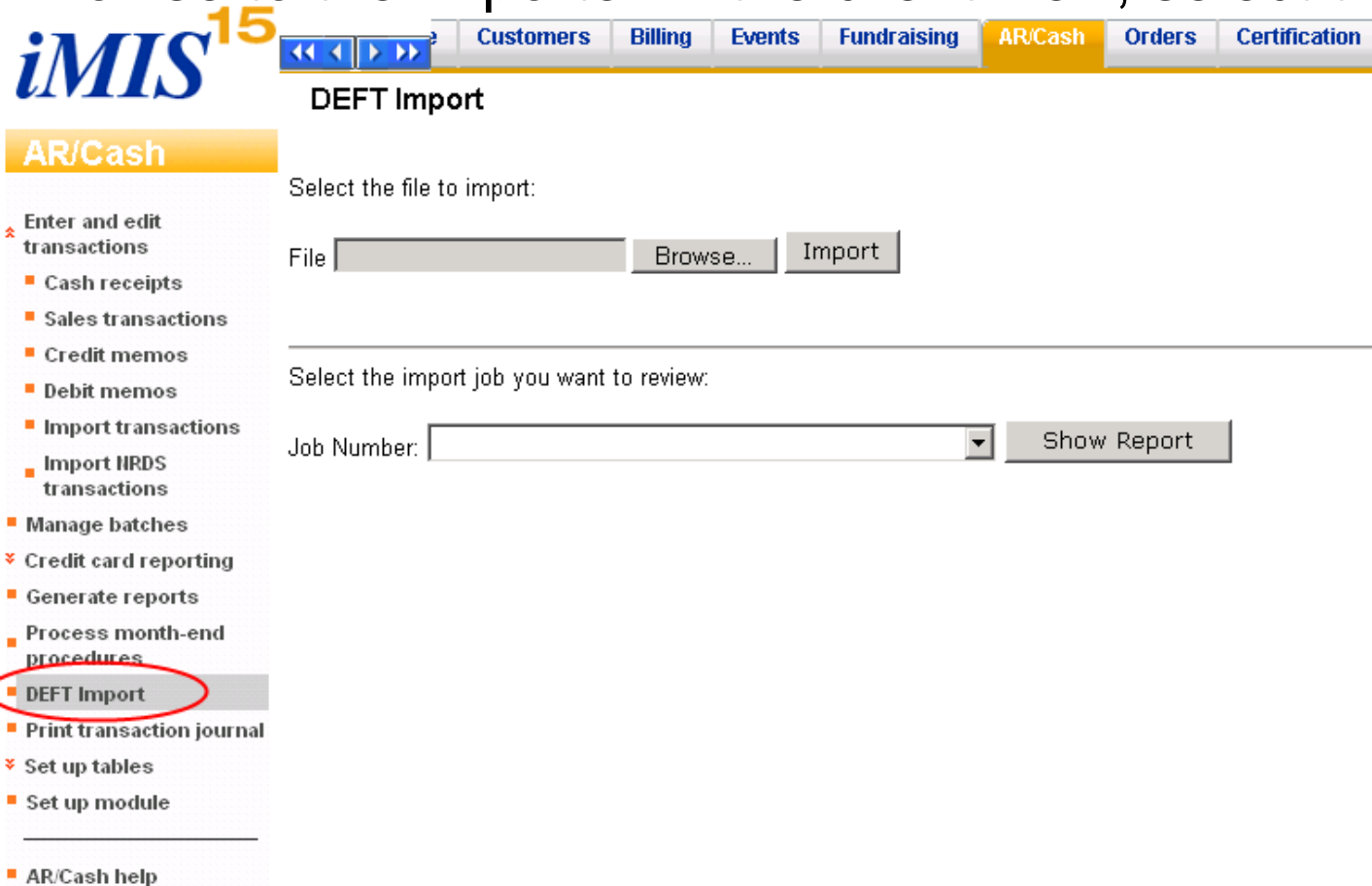
P.O. Box 1111
 Newark NJ 07107-2564

Subtotal: \$1,000.00
 GST: \$100.00
 Total: \$1,100.00

+123455782 12345578912 < 000101750<2+

Walkthrough cont.

Browse to the importer in the client view, select the file

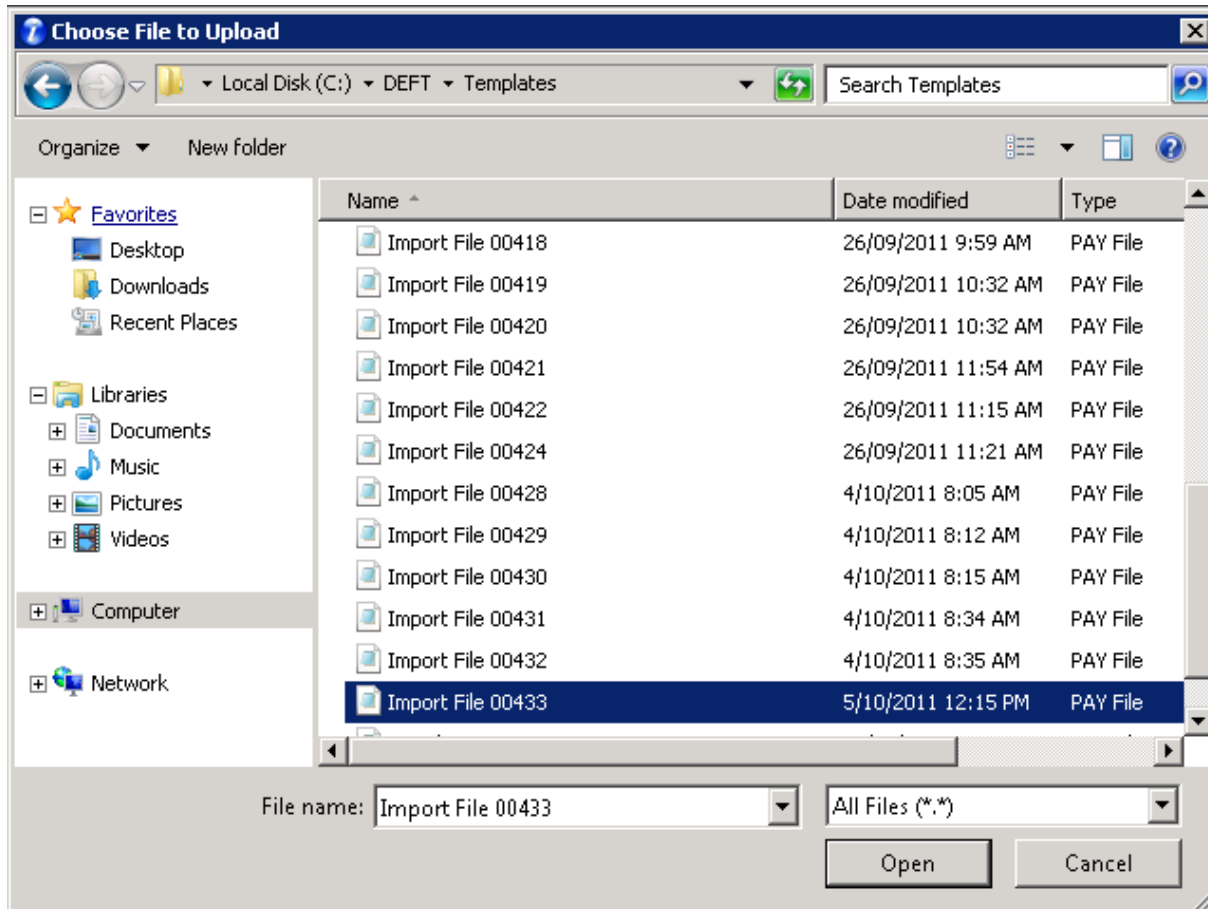


The screenshot shows the iMIS 15 AR/Cash DEFT Import interface. At the top, there is a navigation bar with tabs for Customers, Billing, Events, Fundraising, AR/Cash (highlighted), Orders, and Certification. Below the navigation bar, the page title is "DEFT Import". On the left side, there is a sidebar menu with various options, including "DEFT Import" which is highlighted with a red circle. The main content area contains the following elements:

- A heading "AR/Cash" in a yellow box.
- The text "Select the file to import:" followed by a "File" input field, a "Browse..." button, and an "Import" button.
- A horizontal line separator.
- The text "Select the import job you want to review:" followed by a "Job Number:" label, a dropdown menu, and a "Show Report" button.

Walkthrough cont.

Find the File



Walkthrough cont.

The importer won't allow you to re-import previous files

DEFT Import

Select the file to import:

File

: The file has already been imported. Batch Reference 000503 already exists.



Walkthrough cont.

Your payments are imported into iMIS and receipted against the members outstanding dues.

iMIS 15 Customers Billing Events Fundraising **AR/Cash** Orders Certification Service Central Exhibition Exposition S

DEFT Import

Select the file to import:

File Browse... Import

Select the import job you want to review:

Job Number: Show Report

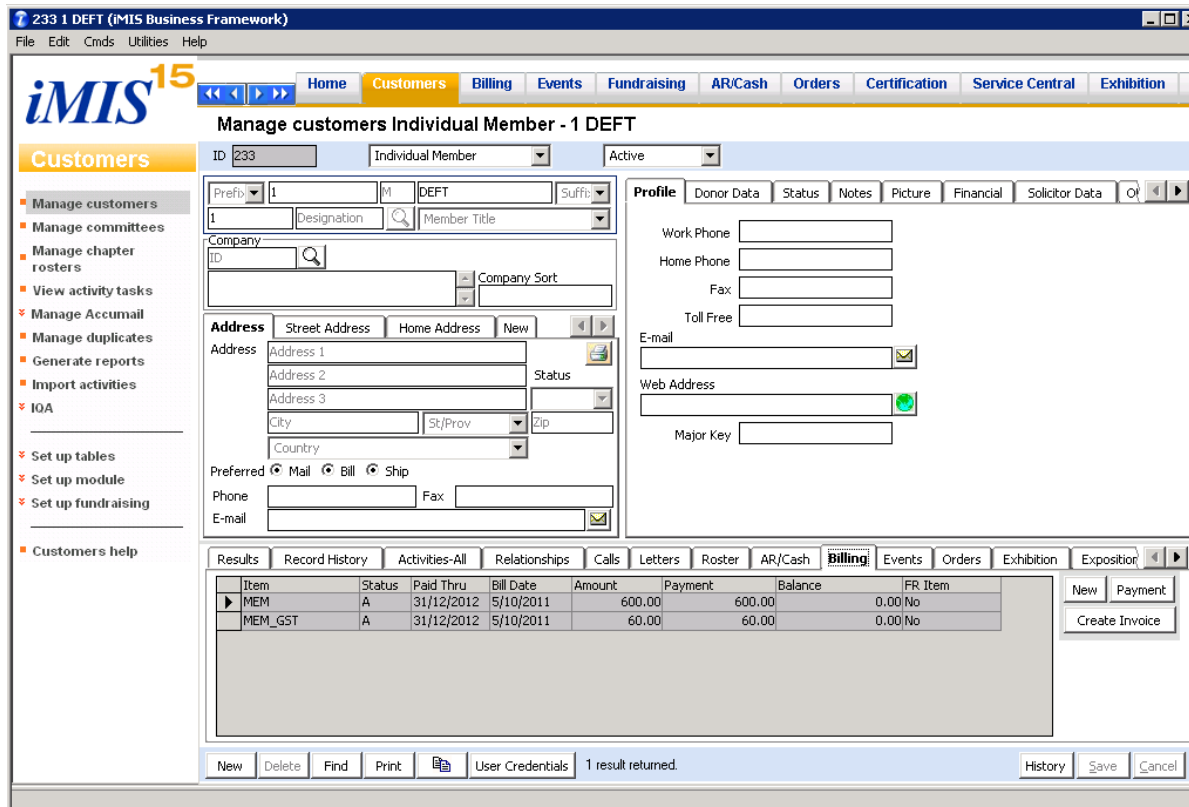
File 'Import File 00433.pay' processed at: 10/5/2011 12:22:42 PM

Job Number: 145
Status: Import completed successfully.
 Not all payments could be applied. Please check the report.

CRN	Contact ID	Amount	Status
0007000347		\$660.00	Invalid CRN
0000000421	233	\$660.00	Success
0000000422	234	\$660.00	Success

Walkthrough cont.

The payments are finalised in iMIS once the batch has been closed.



iMIS 15 Manage customers Individual Member - 1 DEFT

ID: 233 | Individual Member | Active

Navigation: Home, Customers, Billing, Events, Fundraising, AR/Cash, Orders, Certification, Service Central, Exhibition

Customers

- Manage customers
- Manage committees
- Manage chapter rosters
- View activity tasks
- Manage Accumail
- Manage duplicates
- Generate reports
- Import activities
- IOA
- Set up tables
- Set up module
- Set up fundraising
- Customers help

Form Fields:

- Preff: 1 | M | DEFT | Suffix: []
- Designation: [] | Member Title: []
- Company: ID [] | Company Sort: []
- Address: Street Address, Home Address, New
- Address 1: [] | Address 2: [] | Address 3: []
- City: [] | St/Prov: [] | Zip: [] | Country: []
- Preferred: Mail Bill Ship
- Phone: [] | Fax: []
- E-mail: []

Profile | Donor Data | Status | Notes | Picture | Financial | Solicitor Data

Work Phone: [] | Home Phone: [] | Fax: [] | Toll Free: []

E-mail: [] | Web Address: [] | Major Key: []

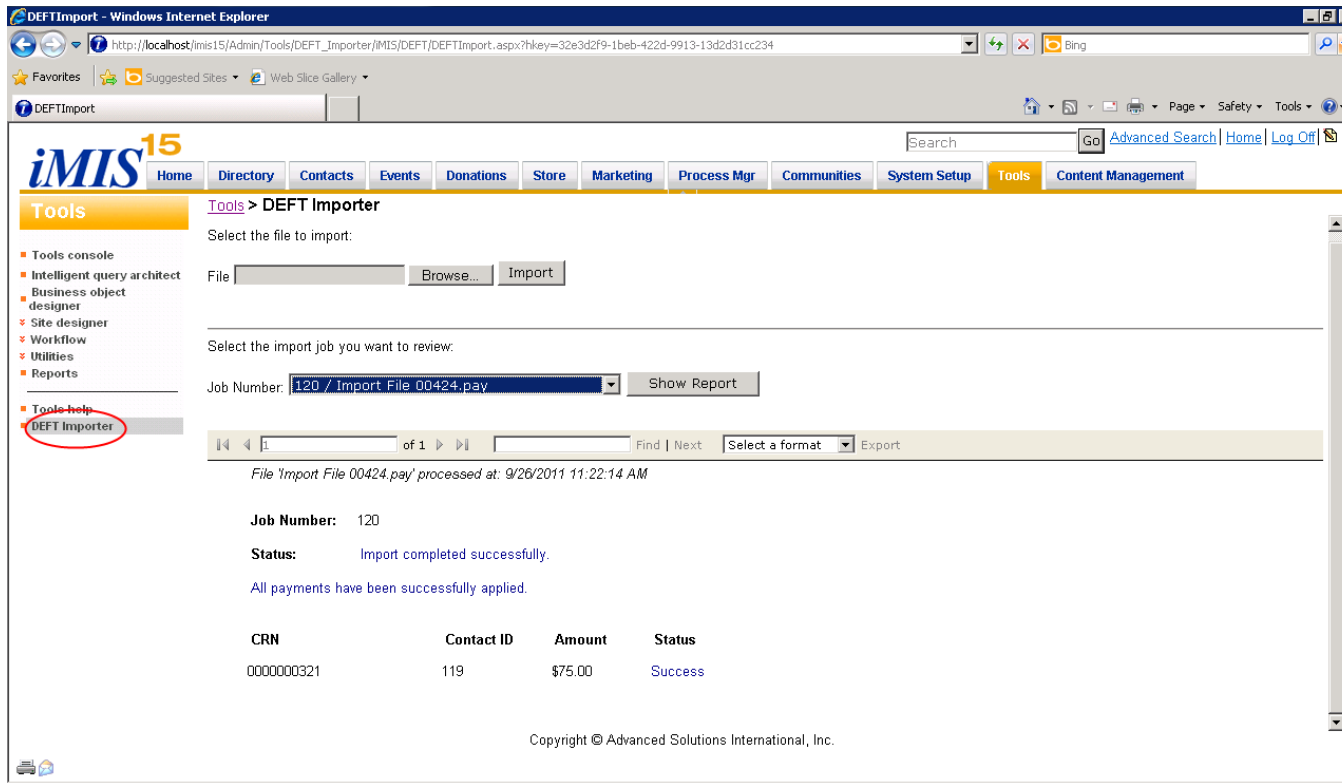
Table: Billing

Item	Status	Paid Thru	Bill Date	Amount	Payment	Balance	FR Item
MEM	A	31/12/2012	5/10/2011	600.00	600.00	0.00	No
MEM_GST	A	31/12/2012	5/10/2011	60.00	60.00	0.00	No

Buttons: New, Delete, Find, Print, User Credentials, 1 result returned. | History, Save, Cancel

Walkthrough cont.

Use the DEFT importer in the casual view.
View previous import reports.



The screenshot shows the DEFT Importer web application interface. The browser window title is "DEFTImport - Windows Internet Explorer". The address bar shows the URL: `http://localhost/mis15/Admin/Tools/DEFT_Importer/MIS/DEFT/DEFTImport.aspx?hkey=32e3d2f9-1beb-422d-9913-13d2d31cc234`. The page features a navigation menu with items like Home, Directory, Contacts, Events, Donations, Store, Marketing, Process Mgr, Communities, System Setup, Tools, and Content Management. The "Tools" menu is expanded, and "DEFT Importer" is selected. The main content area displays the "Tools > DEFT Importer" page. It includes a "Select the file to import" section with a "File" input field and "Browse..." and "Import" buttons. Below that is a "Select the import job you want to review" section with a "Job Number" dropdown menu set to "120 / Import File 00424.pay" and a "Show Report" button. A progress bar shows "1 of 1" items. The report text states: "File 'Import File 00424.pay' processed at: 9/26/2011 11:22:14 AM". The report details are as follows:

Job Number: 120
Status: Import completed successfully.
 All payments have been successfully applied.

CRN	Contact ID	Amount	Status
0000000321	119	\$75.00	Success

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DEFT iMIS development plans

- ▶ DEFT specific API
 - ▶ Each Visa / Mastercard / Amex / Diners transaction settles separately to the bank account.
 - ▶ Each of those transactions is included in the .txn file to automate bank reconciliation
 - ▶ Each Amex transaction settles gross to the account
 - ▶ Ability to easily settle to multiple bank accounts from the one landing page. Great for shared service centres / multi entity setups in iMIS
 - ▶ Automated file transfer
 - ▶ Instalments



Business benefits

- ▶ DEFT provides a number of convenient and flexible payment options to members - both on and offline
- ▶ Reduces subscription arrears through the provision of convenient 24/7 payment options
- ▶ Architected for easier payment gateway integration through Client Views, Casual Views, Public views and Custom Apps.
- ▶ Automates processes and streamlines your receivables - such as automated receipting and reconciliation
- ▶ Improves back office efficiencies - reducing manual keying and errors.

Questions



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Look for us in the blue shirts or visit our booth